

ADNOC DISTRIBUTION Q2 AND H1 2019 RESULTS PRESENTATION



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ADNOC



August 2019

ADNOC Distribution

AGENDA



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SUMMARY



02 | STRATEGY
UPDATE



03 | Q2 & H1 2019
RESULTS



04 | OUTLOOK

DISCLAIMER

This communication includes forward-looking statements which relate to, among other things, our plans, objectives, goals, strategies, future operational performance and anticipated developments in markets in which operate and in which we may operate in the future. These forward-looking statements involve known and unknown risks and uncertainties, many of which are beyond our control and all of which are based on management's current beliefs and expectations about future events. Forward-looking statements are sometimes identified by the use of forward-looking terminology such as "believes", "expects", "may", "will", "could", "should", "would", "intends", "estimates", "plans", "targets", or "anticipates" or the negative thereof, or other comparable terminology.

These forward-looking statements and other statements contained in this communication regarding matters that are not historical facts involve predictions and are based on the beliefs of our management, as well as the assumptions made by, and information currently available to, our management. Although we believe that the expectations reflected in such forward looking statements are reasonable at this time, we cannot assure you that such expectations will prove to be correct.

Given these uncertainties, you are cautioned not to place undue reliance on such forward looking statements. Important factors that could cause actual results to differ materially from our expectations include, but are not limited to: our reliance on ADNOC to supply us with substantially all of the fuel products that we sell; an interruption in the supply of fuels to us by ADNOC; changes in the prices that we pay ADNOC for our fuels and to the prices that we are allowed to charge our retail customers in the UAE; failure to successfully implement our operating initiatives and growth plans, including our mixed-mode service offering, our convenience store optimisation initiatives, our cost savings initiatives, and our growth plans; competition in our markets; decrease in demand for the fuels we sell, including due to general economic conditions, improvements in fuel efficiency and increased consumer preference for alternative fuels; the dangers inherent in the storage and transportation of the products we sell; our reliance on information technology to manage our business; laws and regulations pertaining to environmental protection, operational safety, and product quality; the extent of our related party transactions with ADNOC and our reliance on ADNOC to operate our business; the introduction of VAT and other new taxes in the UAE; failure to successfully implement new policies, practices, systems and controls that we implemented in connection with or following our IPO; any inadequacy of our insurance to cover losses that we may suffer; general economic, financial and political conditions in Abu Dhabi and elsewhere in the UAE; instability and unrest in regions in which we operate; the introduction of new laws and regulations in Abu Dhabi and the UAE; and other risks and uncertainties detailed in our International Offering Memorandum dated 26 November 2017 relating to our initial public offering and the listing of our shares on the Abu Dhabi Securities Exchange, and from time to time in our other investor communications.

Except as expressly required by law, we disclaim any intent or obligation to update or revise these forward-looking statements.

01

EXECUTIVE SUMMARY

H1 2019 HIGHLIGHTS

Strong results with significant cost efficiencies



Operational and financial performance

- ▶ **Prioritization of safety remains core to our business**
- ▶ **Double-digit year-on-year underlying EBITDA growth and strong cash generation**
- ▶ **Continued OPEX and CAPEX efficiencies**



Strategic update

- ▶ **On going network expansion in Fuel and Non-Fuel retail**
- ▶ **Continuing to deliver transformational initiatives and growth plan**
- ▶ **Focus on earnings growth and shareholder returns**



2019 outlook

- ▶ **Acceleration of service stations and convenience store domestic expansion in H2 2019, particularly in Dubai**
- ▶ **Focus on customer experience enhancements**
- ▶ **Continued focus on cost efficiency**



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STRATEGY UPDATE

ADNOC Distribution

KEY STRATEGIC UPDATE

Fuel Retail and Corporate segments

ANNOUNCED STRATEGY

- 20-30 new service stations across the UAE in 2019, with a focus on accelerating growth in Dubai (10-15 stations)
 - Most to open in H2 2019
- 3 new pilot stations in Saudi Arabia in 2019



KEY MILESTONES ACHIEVED

- **3 new service stations opened in H1 2019 in the UAE (1 in Dubai)**
 - **2 additional stations in Dubai opened this week**
 - **Domestic network expansion target on track - 18 new sites in advanced stage of execution**
- **New promotional campaigns promoting customer experience and loyalty**
- **Strong growth in Corporate segment driven by increase in volumes including LPG, lubricants and base oil**
 - **Entry into Dubai LPG Market**

KEY STRATEGIC UPDATE

Non-Fuel Retail

ANNOUNCED STRATEGY

- Convenience store network to expand at a faster pace than fuel retail sites
- Continued roll-out of ADNOC Géant Express convenience stores, in addition new food and coffee offerings
- Further implementation of convenience store revitalization program



KEY MILESTONES ACHIEVED

- **Opening of 12 Convenience stores in H1 2019 (including 1 Géant Express and 11 Oasis)**
- **Convenience store revenue up 26.7% and Convenience store gross profit up by 28.9% YoY in H1 2019 on the back of store revitalization program and Flex Rewards program**
- **15.9% increase in non-fuel transactions YoY in H1 2019, mainly driven by higher footfall**
- **6.8% increase in basket size YoY in H1 2019**

KEY STRATEGIC UPDATE

OPEX and CAPEX efficiencies

ANNOUNCED STRATEGY

- Expected additional USD 50m of OPEX savings in 2019 on a like-for-like basis
- Up to USD 300m CAPEX planned in 2019 in order to accelerate network expansion in UAE and internationally and to invest in our digital initiatives
- Continued CAPEX efficiency in building new stations



KEY MILESTONES ACHIEVED

- **Significant OPEX achievement with USD36m savings on like-for-like basis in H1 2019**
- **USD 38m CAPEX in H1 2019**
- **Network rollout scheduled for operational deployment towards the end of 2019**



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Q2 & H1 2019 RESULTS

ADNOC Distribution

OVERVIEW OF H1 2019 PERFORMANCE

Strong financial performance...

	H1 2019	H1 2018	Change YoY (%)
Financial Performance	Revenue (USDm)	2,797	(6.3%)
	Gross profit (USDm)	675	(5.0%)
	EBITDA (USDm)	404	2.8%
	Underlying EBITDA (USDm) ¹	371	11.0%
	Net income (USDm)	319	4.3%

...Despite lower volumes...

	H1 2019	H1 2018	Change YoY (%)
Fuel Volumes	Retail (mL)	3,208	(3.5%)
	Corporate (mL)	1,105	5.5%
	Aviation (mL)	371	0.5%
	Total (mL)	4,683	(1.7%)

...Leading to low Net Debt to EBITDA ratio...

	H1 2019	H1 2018	Change YoY (%)
Cash Generation and Net Debt	Free cash flow (USDm) ²	366	21.0%
	Net debt (USDm)	12	(91.6%)

...And positive returns

	H1 2019	H1 2018	Change YoY (%)
Profitability	ROCE ³ (%)	23.3%	--
	ROE ⁴ (%)	56.0%	--

FINANCIAL AND OPERATING HIGHLIGHTS

Key Financial Performance

USDm	Q2 2019	Q2 2018	YoY (%)	H1 2019	H1 2018	YoY (%)
Revenue	1,498	1,581	(5.2%)	2,797	2,986	(6.3%)
Gross profit	363	388	(6.5%)	675	710	(5.0%)
<i>Margin</i>	<i>24.2%</i>	<i>24.5%</i>		<i>24.1%</i>	<i>23.8%</i>	
EBITDA	204	202	1.3%	404	393	2.8%
<i>Margin</i>	<i>13.6%</i>	<i>12.7%</i>		<i>14.4%</i>	<i>13.2%</i>	
Underlying EBITDA¹	172	163	5.2%	371	335	11.0%
<i>Margin</i>	<i>11.5%</i>	<i>10.3%</i>		<i>13.3%</i>	<i>11.2%</i>	
Net income	162	158	2.2%	319	306	4.3%
<i>Margin</i>	<i>10.8%</i>	<i>10.0%</i>		<i>11.4%</i>	<i>10.3%</i>	

Fuel Volume

Volume (mL)	Q2 2019	Q2 2018	YoY (%)	H1 2019	H1 2018	YoY (%)
Total	2,348	2,429	(3.4%)	4,683	4,763	(1.7%)
Retail	1,600	1,683	(4.9%)	3,208	3,323	(3.5%)
Corporate	564	551	2.4%	1,105	1,047	5.5%
Aviation	183	183	(0.1%)	371	369	0.5%

GROSS PROFIT BY SEGMENT

USDm	Q2 2019	Q2 2018	Change YoY (%)	H1 2019	H1 2018	Change YoY (%)
Fuel and Non-Fuel Retail	237	246	(3.5%)	431	464	(7.1%)
<i>Of which Fuel</i>	215	227	(5.2%)	387	424	(8.7%)
<i>Of which non-Fuel</i>	22	19	16.5%	44	40	10.1%
<i>Margin</i>	23.2%	22.5%		22.8%	22.3%	
Corporate	63	65	(-3.4%)	119	106	12.3%
<i>Margin</i>	19.5%	20.6%		19.8%	18.5%	
Aviation	47	56	(17.3)%	93	102	(8.7%)
<i>Margin</i>	33.6%	37.0%		34.4%	35.5%	
Other ¹	16	21	(21.4%)	31	38	(17.9%)
Total	363	388	(6.5%)	675	710	(5.0%)

- Growth in Non-Fuel Retail driven by improved customer experience initiatives and store revitalization program
- Decrease in Retail segment gross profit mainly due to lower inventory gains and volume decline
- H1 2019 Corporate segment gross profit growth driven by increase in volumes, better inventory management and more dynamic product pricing

EBITDA BY SEGMENT

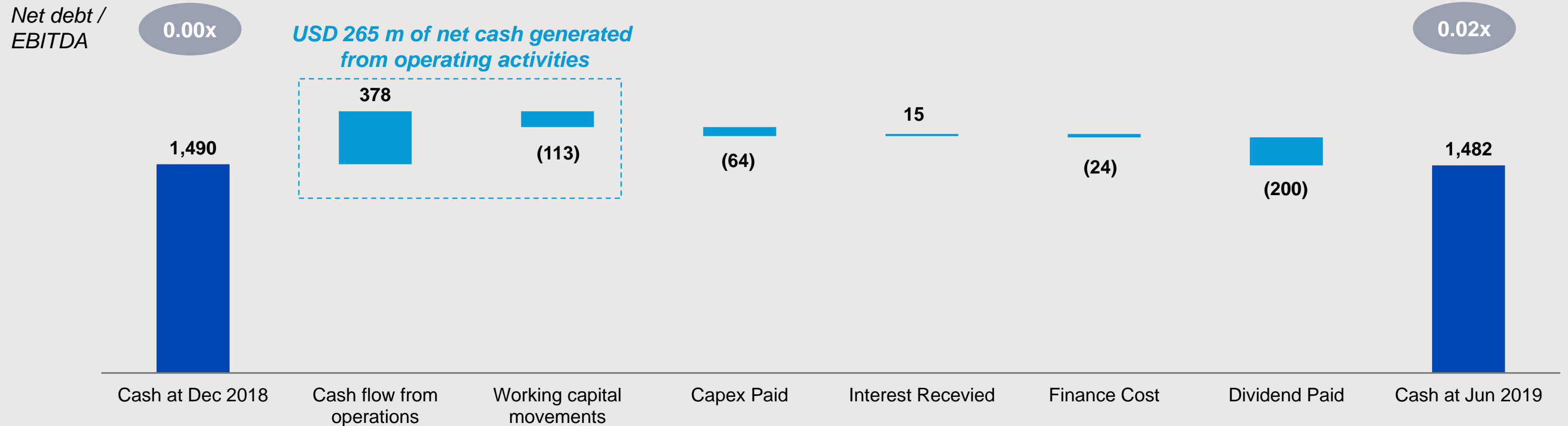
USDm	Q2 2019	Q2 2018	Change YoY (%)	H1 2019	H1 2018	Change YoY (%)
Fuel and Non-Fuel Retail	134	118	13.3%	245	244	0.3%
<i>Margin</i>	<i>13.1%</i>	<i>10.8%</i>		<i>12.9%</i>	<i>11.7%</i>	
Corporate	48	50	(3.9%)	103	79	29.4%
<i>Margin</i>	<i>14.8%</i>	<i>15.6%</i>		<i>17.0%</i>	<i>13.8%</i>	
Aviation	23	26	(11.4%)	48	48	(0.6%)
<i>Margin</i>	<i>16.5%</i>	<i>17.0%</i>		<i>17.7%</i>	<i>16.8%</i>	
Other¹	0	8	(97.6%)	8	21	(60.4%)
Total EBITDA	204	202	1.3%	404	393	2.8%
Underlying EBITDA²	172	163	5.2%	371	335	11.0%

- Underlying EBITDA increased by 11.0% YoY in H1 2019
- Q2 2019 EBITDA growth was driven by Retail segment performance with positive impact of cost efficiencies
- H1 2019 EBITDA growth was driven mainly by continued cost efficiencies and Corporate segment performance



ROBUST CASH POSITION & LOW NET DEBT TO EBITDA RATIO

Cash flow bridge 31 Dec 2018 vs. 30 Jun 2019 (USDm)



- H1 2019, net cash generated from operating activities has increased mainly due to robust cash flow from operations partially offset by decrease in working capital movements as a result of increase in receivables



04 OUTLOOK

2019 Guidance

Fuel

- Expansion of our network with priority in our domestic market especially in unpenetrated Dubai market bringing additional volume growth with high secured margins

Non-Fuel

- Accelerate expansion of our convenience store network
- Continue to roll-out ADNOC Géant Express convenience stores and our new bakery and coffee offering
- Continue to implement our convenience store revitalization program to enhance our customer experience

Cost Efficiency

- OPEX savings of USD50m on a like-for-like basis
- Continued CAPEX efficiency in building new stations

APPENDIX

#1 FUEL RETAIL BRAND IN THE UAE



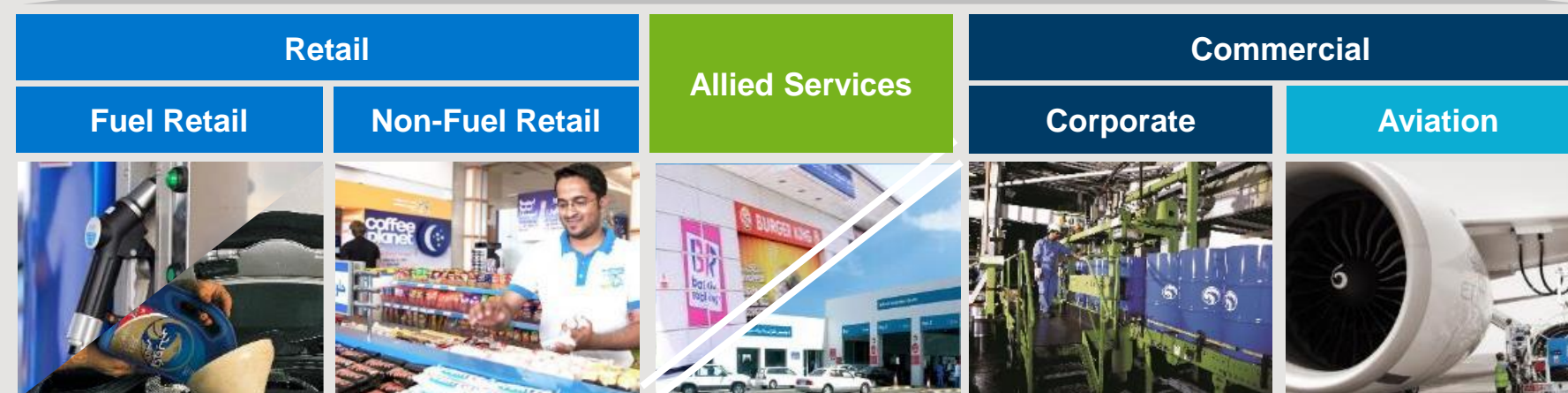
Market, Brand & Retail Leadership

- ✓ #1 in fuel retail brand⁽¹⁾ with dominant market share in UAE
- ✓ 9.6bnL total volumes sold in 2018
- ✓ #1 convenience retail site network⁽²⁾ and #1 corporate fuel distribution in the UAE
- ✓ Top-of-mind brand
- ✓ Company Owned Company Operated (CoCo) business model

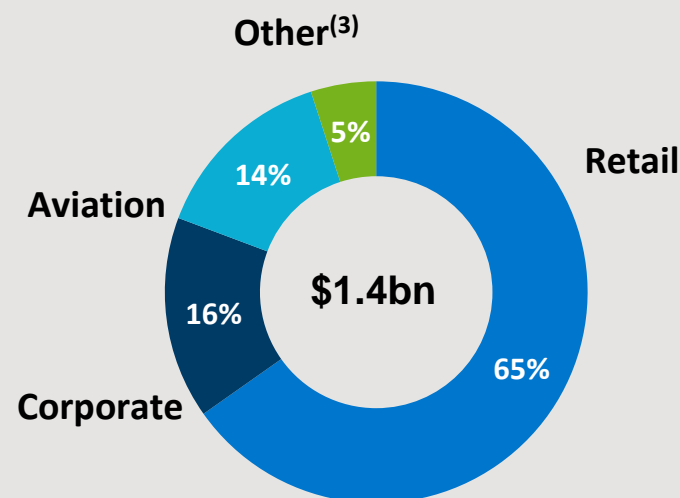


Financial Strength

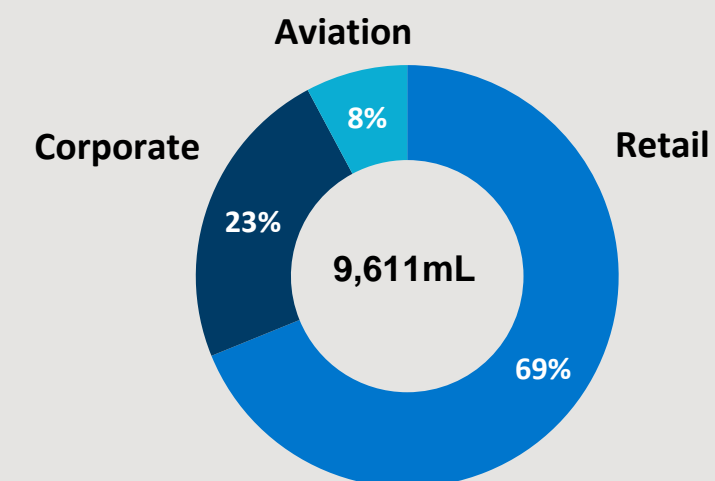
USD6.2bn FY18 Revenue
USD755m FY18 EBITDA (**12.1%** margin)
USD579m FY18 net profit (**9.3%** margin)
21.6% EBITDA growth from FY17 to FY18



FY18 Gross Profit Split



FY18 Volumes Split



OUR PRIORITIES... GROWTH AND SHAREHOLDER RETURNS



Transformational initiatives and growth plan on track to achieve an EBITDA above USD1bn



Company performance: on target, delivering against our IPO commitments



Growth:

Acceleration of domestic fuel and non fuel expansion, particularly in Dubai

International: Continuing to explore opportunities in KSA and other potential territories

Ancillary business: franchising, payment, data etc.



Cost optimisation programme in place with additional savings planned for the strategic period: USD100m – USD150m from 2019-2023



Enhanced dividend policy: USD650m in 2019, USD700m in 2020, and minimum 75% payout thereafter



Focused and disciplined approach to growth supported with additional balance sheet capacity



FOCUS ON SHAREHOLDER RETURNS

ADNOC Distribution Recently Announced Dividend Policy

• Confidence in future cash flow generation

• Commitment to grow shareholder returns

• Sufficient cash level to fully support growth

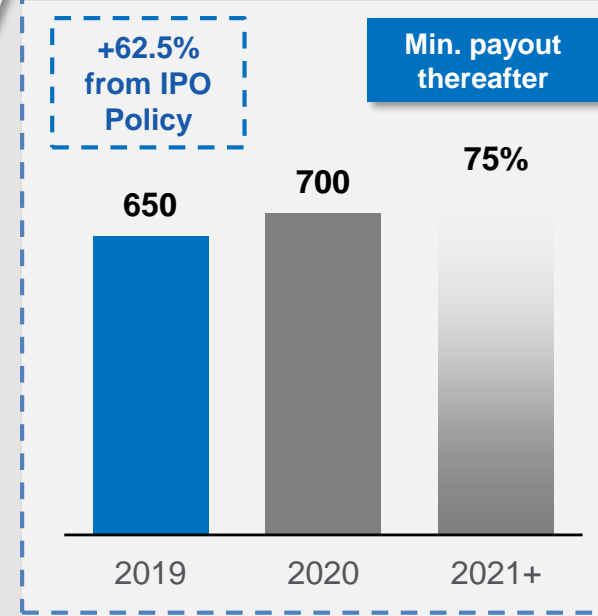
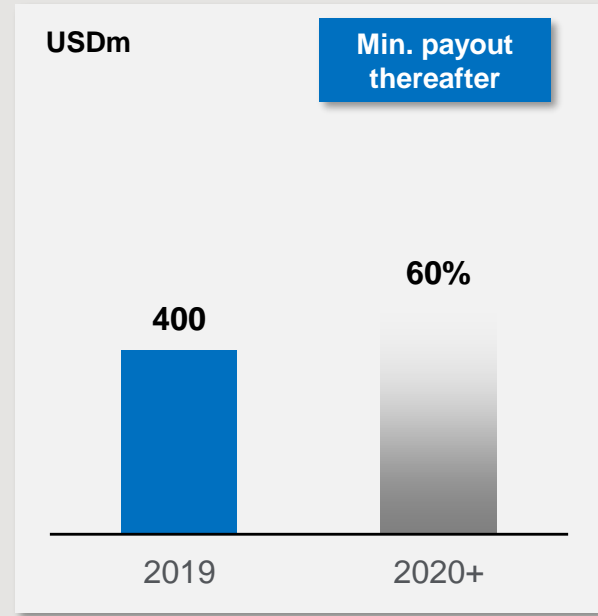
• Continued evaluation of additional forms of future shareholder distribution

POLICY AT IPO

- Consistent and progressive dividend policy, with semi-annual distribution (one-off of USD200m in April 2018):
 - Min. USD400m in 2018
 - Min. USD400m in 2019
 - Min. 60% pay-out ratio thereafter

NEW POLICY

- Progressive policy of increasing dividend distributions while retaining cash to support growth
 - USD650m in 2019
 - USD700m in 2020
 - Min. 75% pay-out ratio thereafter



A REFRESHED INVESTMENT PROPOSITION

#1 UAE fuel distribution and forecourt operator – highly cash generative with stable unit fuel margins

Supportive macroeconomic prospects in the UAE combined with a series of government announced investments expected to support growth

Roadside retail transformation – significant results achieved from convenience store revitalisation program with further improvements expected to be delivered

Significant additional growth optionality in the UAE and internationally, both organic and inorganic

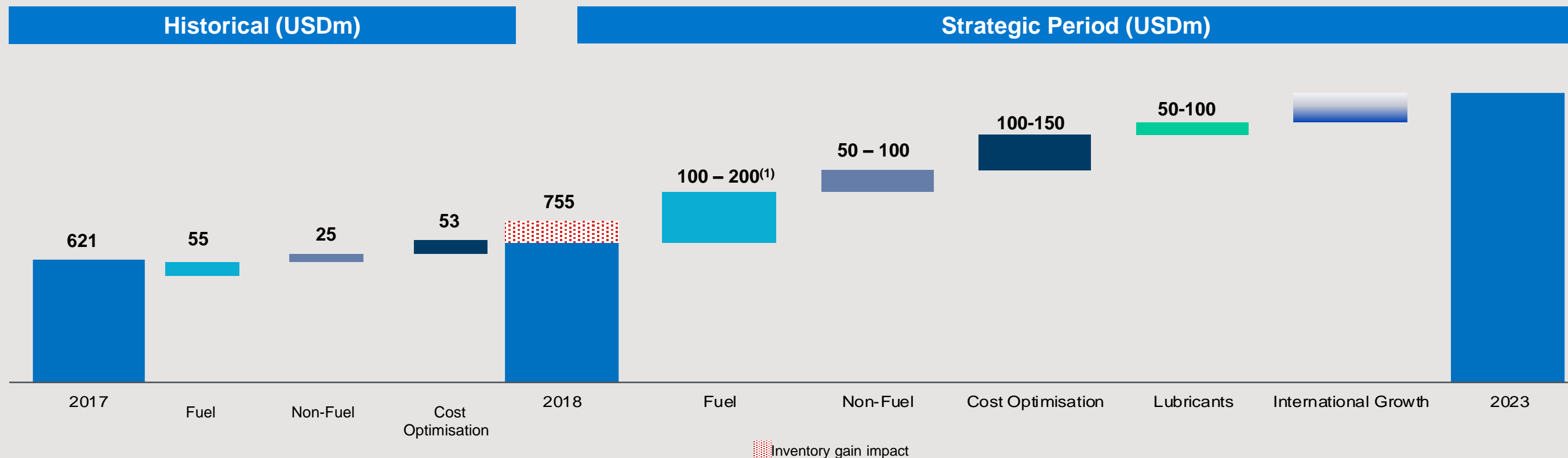
Disciplined investment approach to achieve efficient capital deployment whilst maintaining financial flexibility

Strong operational position allowing superior return to investors through enhanced dividend policy and efficient capital structure





AMBITION TO EXCEED USD 1 BILLION IN EBITDA BY 2023





Initiatives To Drive Growth in Strategic Period




Domestic		Cost Optimisation	International Growth
Fuel	Non-Fuel		
<ul style="list-style-type: none"> ▪ Volume Growth: low single-digit % growth ▪ Premiumisation: 15%-20% adoption by 2023 ▪ Dubai Expansion: 60-75 sites by 2023 ▪ Commercial Fuel: LPG price optimization, new large gasoline contracts in Dubai, grey market elimination 	<ul style="list-style-type: none"> ▪ Continued developing convenience stores estate targeting c. 400 outlets by 2023 ▪ Targeted conversion of USD75-95/1000L ▪ Expansion in the e-commerce channel 	<ul style="list-style-type: none"> ▪ Staff opex optimisation and focused performance management supported by data analytics ▪ Operational efficiency and maintenance ▪ Back office optimisation 	<ul style="list-style-type: none"> ▪ Expansion in KSA and exploring other areas
			<p>Lubricants</p> <ul style="list-style-type: none"> ▪ Indian lubricants JV targeting 2-3% market share

STRATEGIC PRIORITIES ENHANCE RETAIL FUEL BUSINESS



Areas	Initiatives	Medium Term Strategic Target	Targeted 2018-2023 EBITDA Impact
Transportation Fuels 	Network Expansion	<ul style="list-style-type: none"> Increase total network size to c. 530-550 stations across the UAE by 2023 (including 60-75 stations in Dubai) 	USD80m-130m
	Boost Volumes	<ul style="list-style-type: none"> Low single-digit % growth in volumes driven by network expansion and range of government initiatives 	
	Premiumisation	<ul style="list-style-type: none"> Increase ULG-98 contribution to 15-20% via enhanced product awareness 	
Services 	Customer Experience	<ul style="list-style-type: none"> Boost ADNOC Flex premium customer conversion to 25%-35% through enhanced reward program Introduction of new loyalty program to personalise the customer experience 	

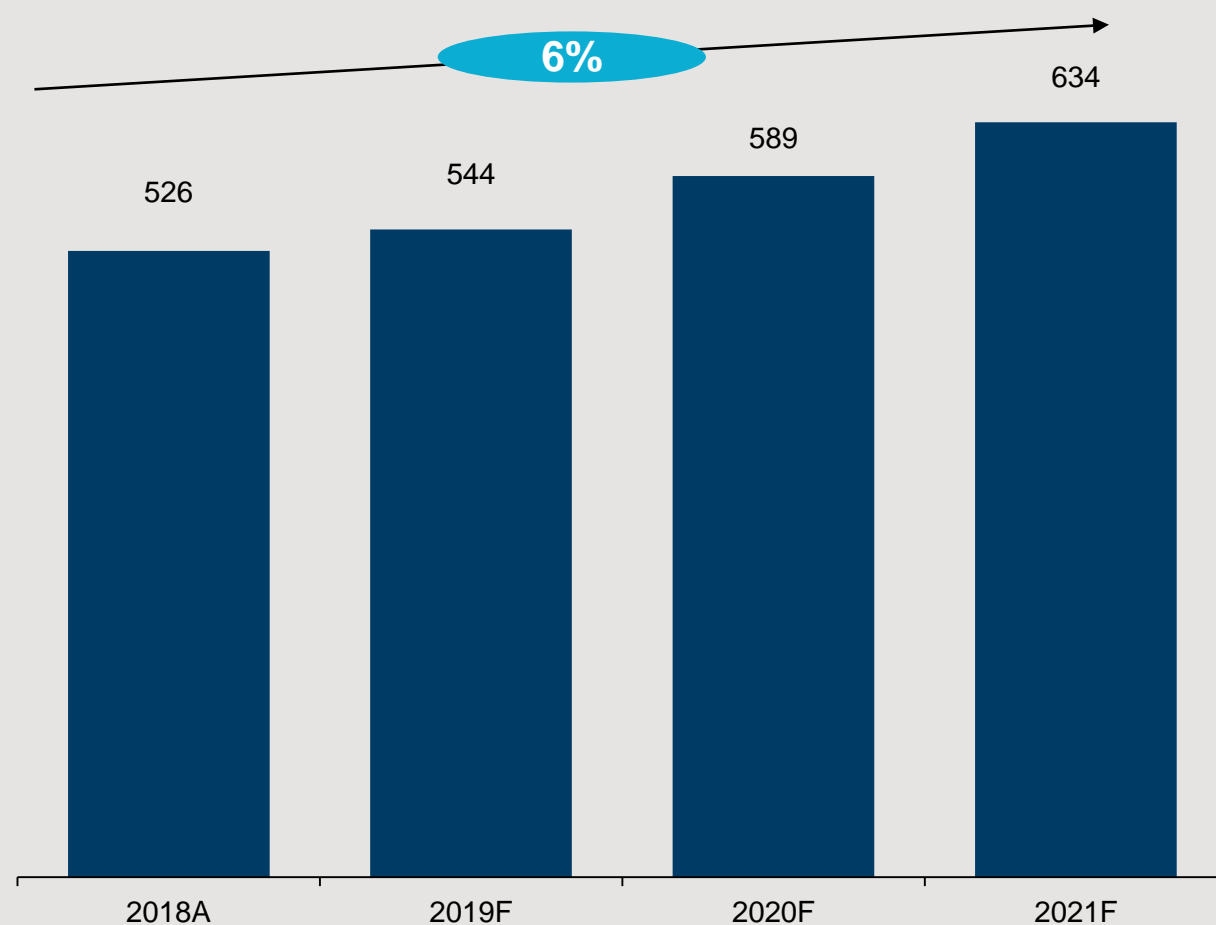
STRATEGIC PRIORITIES TO CONTINUE TO IMPROVE COMMERCIAL FUEL BUSINESS

Areas	Initiatives	Medium Term Strategic Target	Targeted 2018-2023 EBITDA Impact
Commercial Gasoline and Diesel 	Dynamic Pricing	<ul style="list-style-type: none"> Actively manage margin by proactively setting prices for commercial fuels Continue to build market share in Northern Emirates Maintain leadership in Abu Dhabi 	USD20-70m
	Introduction of Commercial Gasoline in Dubai	<ul style="list-style-type: none"> Serve commercial customers in Dubai (c.100mL/year of ULG-91 already signed) Continue to pursue gasoline supply contracts with large corporate customers in Dubai 	
	Grey Market Elimination	<ul style="list-style-type: none"> Continue to push enforcement of UAE Law No. 14 of 2017 	
LPG  Aviation 	Price Correction for Cylinder Sales to Commercial Customers	<ul style="list-style-type: none"> Supply LPG cylinders to commercial sector in Abu Dhabi at market prices Expand sales of LPG cylinders in Dubai 	
		<ul style="list-style-type: none"> Supply jet fuel to strategic customers Provide refueling services to ADNOC Group's civil aviation customers on a cost+ basis 	

FORECOURT CONVENIENCE SECTOR SHOWING STRONG UPSIDE

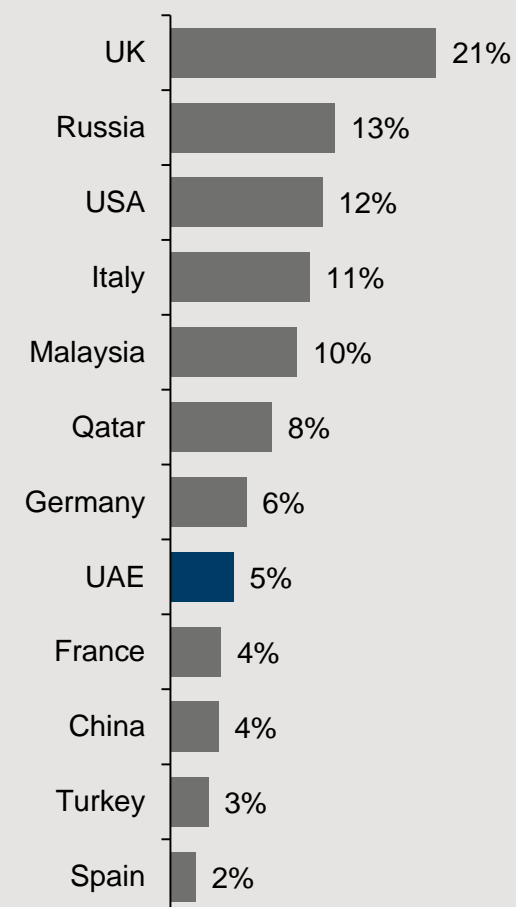
Forecourt Convenience Stores Positioned to Benefit From Stable Growth

Forecourt Convenience Store Market Size⁽¹⁾ (USDm)

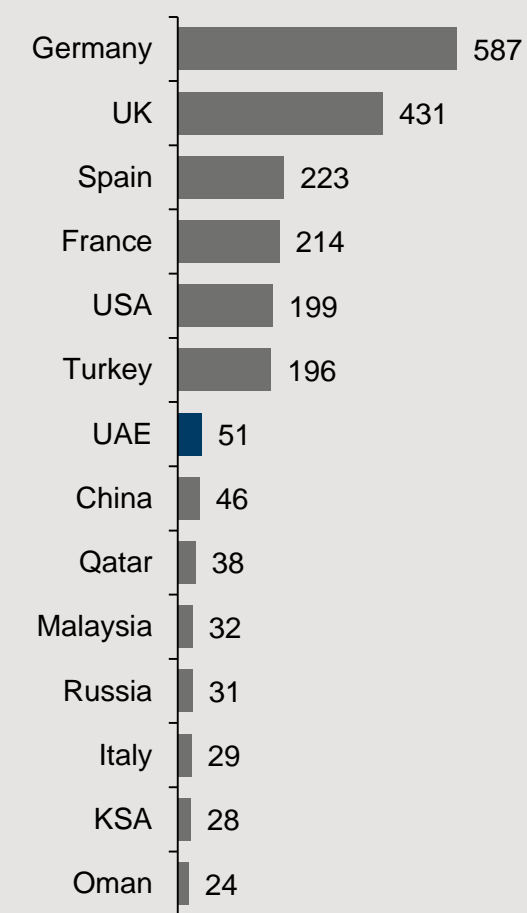


Headroom to Capture Increased Share of Consumer Spending







Portion of Grocery Market that is Convenience (% , 2018)











Forecourt Convenience Store Retail Revenue per 1,000L of Fuel Sold (USD, 2018)⁽²⁾



STRATEGIC PRIORITIES TO CONTINUE IMPROVING NON-FUEL BUSINESS

Area	Initiative	Medium Term Strategic Target	Targeted 2018-2023 EBITDA Impact
C-Stores 	 Continued Revitalisation	<ul style="list-style-type: none"> • Total Network revitalised with new look and feel • Growth through category and supplier performance management • Targeted conversion of USD 75-95 / 1000L 	<div style="border: 1px dashed black; padding: 10px;"> <p style="text-align: center;">+ USD50m-100m</p> <p style="text-align: center;">2018-2023 Non-Fuel EBITDA impact (including property and car services)</p> </div>
	 Oasis Network Expansion	<ul style="list-style-type: none"> • Expansion to 400 convenience stores • Introduction of new store formats – highway, city and kiosks 	
	 Oasis Café	<ul style="list-style-type: none"> • Own brand in barista and “coffee-to-go” express formats • Expansion to 200 sites • Expansion into fresh food creating a destination in “Food for Now” 	
	 Géant Partnership Stores	<ul style="list-style-type: none"> • Extend partnership to 50-75 high potential sites • Targeted conversion of USD100-120 / 1000L • Expansion of exclusive products and private label ranges 	
	 E-Commerce	<ul style="list-style-type: none"> • Omni-channel expansion, including last mile collection and returns service • Drive convenience store conversion rates through digital in-car on-site ordering 	

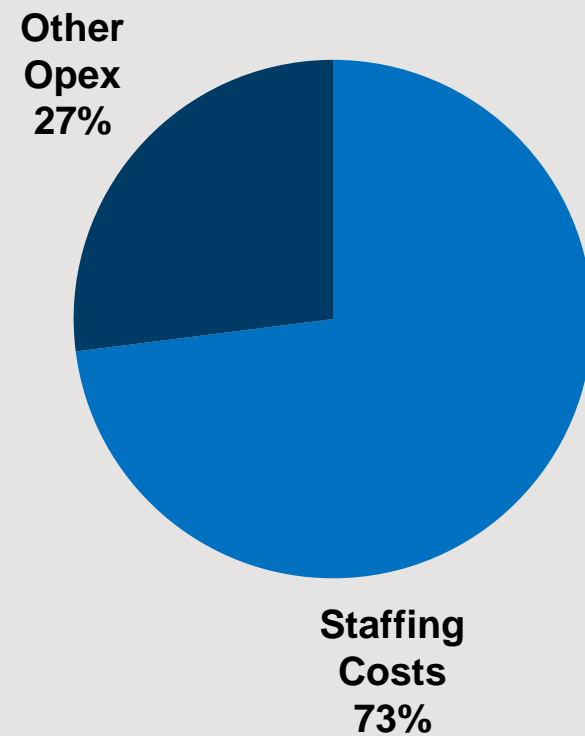
STRATEGIC PRIORITIES TO CONTINUE IMPROVING NON-FUEL BUSINESS

Area	Initiative	Medium Term Strategic Target	Targeted 2018-2023 EBITDA Impact
Property Services 	 Tenants	<ul style="list-style-type: none"> • Increase number of revenue share agreements to 80% of F&B tenants • Consolidation towards high value tenants 	<p>Impact included on page 51</p>
	 Advertising	<ul style="list-style-type: none"> • Programmatic targeted marketing through data analytics • Grow advertising across multiple digital platforms 	
	 Digital Signage	<ul style="list-style-type: none"> • Expand number of LED signage screens to 300 and customize digital advertising to customer demographics 	
	 Franchising	<ul style="list-style-type: none"> • Expand F&B franchising model to 50 stores across network and outside fuel stations 	
Car Services 	 Vehicle Inspection & AutoServ	<ul style="list-style-type: none"> • Expand network across the UAE 	
	 Car wash & Lube change	<ul style="list-style-type: none"> • Optimisation of automated-supply manual car wash • Automated lube change facilities and on-board third party provider to manage the system 	

SIGNIFICANT OPEX REDUCTION SINCE IPO...



2018 Cash Opex Breakdown

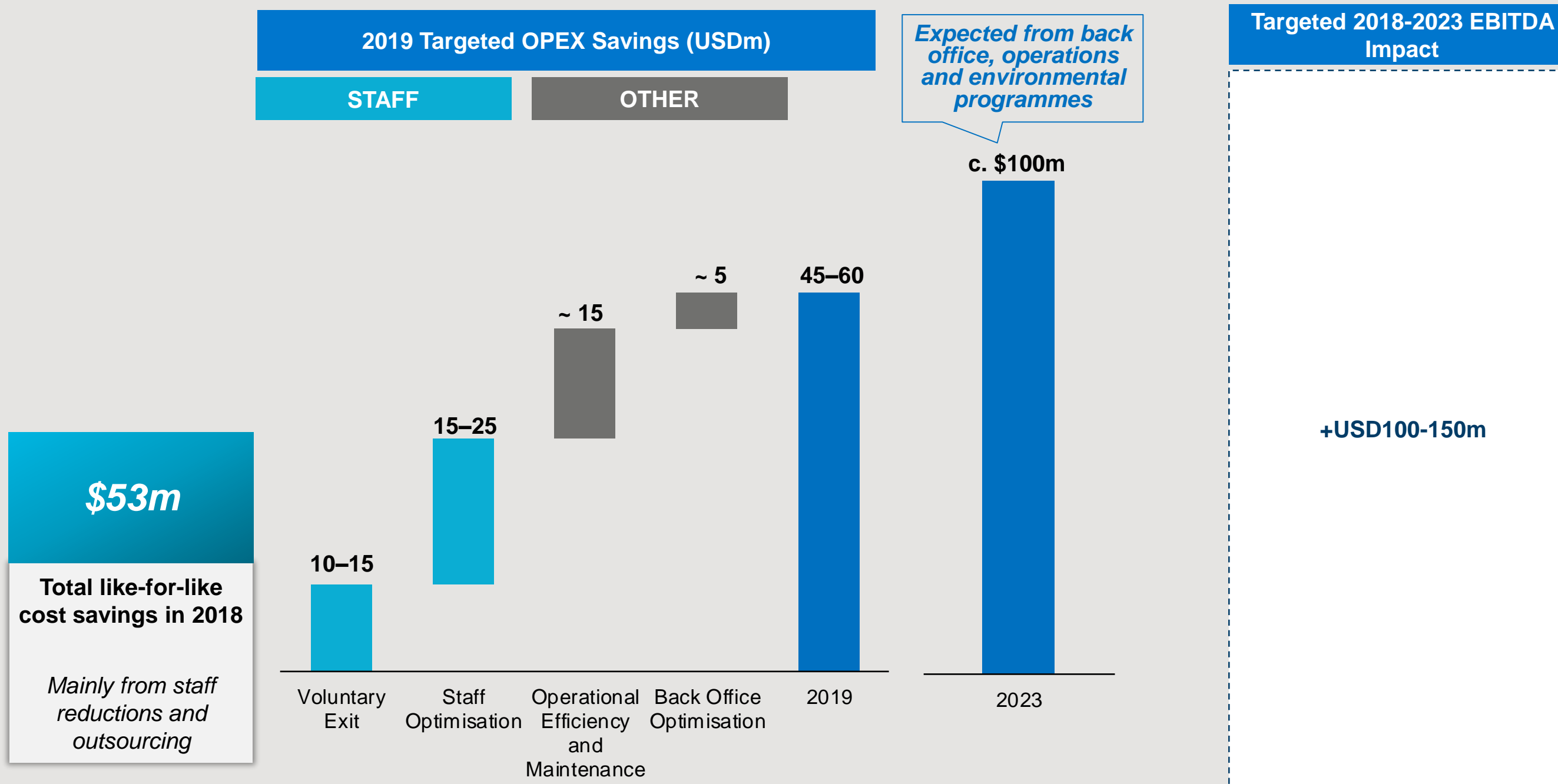


Staffing costs represent the majority of opex
We are targeting opex reduction of USD80-100m
in 2020-2023 driven primarily by staff cost
optimisation

Staffing Costs Benchmarking

Consolidated Measure	Unit	1st Quartile	2nd Quartile	3rd Quartile	4th Quartile
Staff Cost / Revenue	%	1.0%	4.2%	6.0%	9.5%
				2018: 8.0%	2017: 9.5%
Staff Cost / Gross Margin	%	17%	24%	35%	43%
				2018: 36%	2017: 43%
Staff Cost / OPEX ⁽¹⁾	%	20%	35%	55%	69%
				2017: 69%	2018: 73%

... WITH FURTHER PLANS FOR IMPROVEMENT DURING THE STRATEGIC PERIOD



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Q2 AND H1 2019 RESULTS PRESENTATION
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THANK YOU